

Online Step Dance Lessons

# FAQ: Everything You Need to Know About Online Step Dance Lessons!

## What are Online Step Dance Lessons?

Learn traditional Ottawa Valley step dancing from the convenience of your own home and on your own time! Learn step dancing through in-depth video lessons that are organized based on difficulty level. Because of this technology, you can learn how to step dance wherever you are in the world! A constantly growing collection of steps will keep you motivated to learn this fun and energetic dance style. This is the first site of its kind where you can learn Ottawa Valley step dancing ... online!

#### Who is the teacher?

I (Julie Fitzgerald) currently teach all of the lessons. I grew up immersed in step dancing and fiddling tradition. I have performed across North America as a professional step dancer and fiddler, as well as competed in dance competitions since I was 6 years old. I enjoy teaching many students in Ontario, Canada, and I have always wanted to reach out to people across the world. My family group The Fitzgeralds and I have had so many opportunities to travel and meet so many folks who would love to learn this style of dance, but have not been able to since no one in their area teaches it. My passion for teaching others is the inspiration for my online step dance lesson site. I am so thrilled to share this wonderful dance form with all of you!

## How difficult are the steps being taught?

There are steps and routines created for dancers of <u>all</u> levels. There is something for everyone on my site, regardless of age and current dance level. All of the routines are categorized based on difficulty level and I have provided an easy way for you to determine which level is best for you (please see 'Guidelines to Learning Step Dancing Online'). The lessons are designed to be progressive so that you focus on completing a full routine and build upon the previous routine learned.



# **How do Online Step Dance Lessons work?**

- Please read the Terms & Conditions and Privacy Policy pages before using this website.
- -Search the collection of steps and routines available.
- **Filter:** There is a filter on the lesson page. <u>Use the filter button</u> to sort the steps by routine and difficulty level.
- -<u>View the previews for the routine or step</u>. This is very important to ensure you are going to purchase the proper dance level.
- Once you have chosen the appropriate level for you, click the "Register or Log In to Purchase" button.
- -You will be required to create an account. You will use this username and password to access the purchasing site, as well as to view the videos you have purchased.
- Once you have created an account you will be able to purchase a product by clicking the "Buy Full Routine" button. If you are looking at a more advanced routine, you have the option of clicking "Buy Full Routine" or "Buy Single Step".
- -You will be directed to Paypal to complete your purchase. Once the purchase is completed via Paypal, you can return to <u>juliefitzgerald.ca</u> and view your videos!
- -Videos that have been purchased are displayed with a blue button that says, "View Video". Once again, use the filter to view the specific routine.
- Click on "View Video". Your video will pop up. Click play to start the video!
- Any time you want to view videos purchased, remember to log-on to the account you recently created.
- Have fun!!
- \*\* You can purchase a full routine, and in some cases, you can purchase individual steps. All beginner routines are purchased as a full routine, whereas advanced routines can be purchased as a full routine or as individual steps. \*\*

# When does new content get added?

I am gradually updating the site to add new material. Check back often for updates!

If you have a specific style of dance you want to learn (clog, jig, reel waltz clog, etc), don't hesitate to contact me. This site is for you, the learner. I would love the feedback so that as the teacher I can provide you the best instruction you can get.

## Do you offer Skype lessons in conjunction with Online Step Dance Videos?

- Yes! Please contact me if you would like to arrange a Skype lesson. You can contact me via the "Contact" page on my web site.



#### What is the cost?

There are no monthly fees: you pay per step or per routine/group. You receive unlimited viewing access to all of the steps you have purchased! The cost per routine or per step varies depending on the difficulty level. There will also be free MP3 tracks available on my website to practice your new dance steps!

#### What is included with each video?

- Detailed breakdown of each step, right and left foot
- Dance-Along: Individual steps to music at slow, medium and fast tempos
- **For the Routines:** Dance-Along: All steps together to music at slow, medium and fast tempos
- Side and back demonstrations of necessary steps/moves

# What do I need to start online step dancing lessons?

- Step dance shoes\*
- Hard dance surface (Masonite sheet, plywood, puckboard); 1/4 inch thickness; 4x4 sheet works well to start.
- Access to a Computer/Laptop/iPhone/iPod/Tablet
- Internet connection (hi-speed)
- \*Until you have the dance shoes and dance surface, you most certainly can dance in running shoes on any hard surface!\*

#### **Technical:**

# What do I need in order to watch Online Step Dance Videos?

- Access to a Computer/Laptop/iPhone/iPod/Tablet
- Internet connection (hi-speed)
- Videos are streamed, and **cannot** be downloaded. Once the video is fully loaded, you can play, pause, "rewind" and "forward" as many times as you want without having to re-load the video.



## My videos aren't loading ... what do I do?

Each video has been checked and double-checked to ensure they are loading correctly before posting them online. If you are having difficulties, here are some things you can try:

- Pause the video until it is <u>fully loaded</u>. Once it has loaded, you can play, pause and skip to specific places without any buffering delays.
- Close all other screens/applications currently running on your computer. As well, if there are multiple computers in your home that are all streaming videos, it will affect how well your videos load/play. Make sure to close all applications on all computers in your home.

## I forgot my password. What do I do?

You will be required to enter your username or email address. You will then receive a link to create a new password via email.

# **Refund Policy**

Refunds are not permitted, however you may transfer payment to another video/videos if you accidentally purchased the wrong video. You have 24 hours from the time of purchase to transfer the payment. Please contact me within the 24 hour window if you need to do so.